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APPLICANTS: Eric Klinker et al.
SERIAL NO.: 09/833,219
FILED: April 10, 2001
TITLE: System and Method to Assure Network Service Levels
with Intelligent Routing
EXAMINER: Saba Tsegaye
GROUP ART UNIT: 2662
ATTY.DKT.NO.: PA2384US (as amended)

COMMISSIONER FOR PATENTS
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INFORMATION DISCLOSURE STATEMENT
Under 37 C.F.R. §§ 1.56, and 1.97-1.98

SIR:

Pursuant to the provisions of 37 C.F.R. §§ 1.56 and 1.97-98 of the Rules of Practice in Patent Cases, enclosed herewith is form PTO-SB-08 listing several references. The Examiner is requested to make these references of official record in the application. The references cited may be material to examination of the application and are submitted in compliance with Applicants' duty of disclosure as defined by 37 C.F.R. § 1.56.

As these references are being submitted after first action in the application pursuant to 37 CFR § 1.97(c), the requisite fee under 37 CFR 1.17(p) is also enclosed.

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No representation is made or intended as to the completeness of this list, nor is the inclusion of any reference on this list an admission that it is prior art or pertinent to this application.

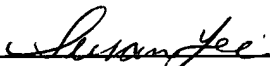
Respectfully submitted,
Eric Klinker et al.

Dated: November 5, 2003

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on **November 5, 2003**:

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